

Leach & Co Quality Policy

Leach & Co Ltd's prime objective is to provide superior services and solutions in a manner which conforms to contractual and regulatory requirements, and meets our Customers' needs.

We regard the key components of quality as being:-

- Service,
- Product conformance and consistency,
- Timeliness of delivery,
- Cost effectiveness.

We will strive to meet the Customer's needs in all these key areas without compromising safety, skills, morale, or ethics of the Company's employees. The Company's customers are defined not only as persons or entities paying for a product or service, but also as those employees receiving an internal product or service. With this attitude, quality is applied to all areas and levels of the business and we continually seek improvement, opportunities, extensions, advancement or enhancement for our Customers.



Eric Souchon
CEO

3 July 2020

Date



Steven Hill
COO

